

CODE OF CONDUCT



Thank you for being part of the unique South African transplant coordinator community. To ensure the best possible experience for all members, some basic guidelines for participation has been established:

- The South African Transplant Coordinator's Society is a special interest group under the auspices of the Southern African Transplantation Society. All members shall conduct themselves in a professional and respectful manner towards colleagues, health care practitioners, the hospitals they work in and the patients they manage.
- Respect for the privacy and dignity of one another is a priority and courteousness shown to all external transplant centre staff, coordinators and doctors are expected.
- Members agree to uphold the SA law and subscribe to the various codes of conduct expected by The Nursing Act, HPCSA, Declaration of Istanbul and other relevant legislation pertaining to health care and transplantation.
- Members will ensure that appropriate consideration is given to all ethical matters pertaining to the field of transplantation and that standard operating procedures be developed in this regard where needed.

- **Members will protect the dignity of all donors, patients, and their families and ensure that they are treated with care and respect while maintaining confidentiality with regards to all personal and healthcare information available to them.**
- **Members will utilise the nursing process to promote quality patient care.**
- **Potential donor families will always be approached in an empathetic manner.**
- **Members will seek to develop and maintain a continued therapeutic relationship with donor families and recipients.**
- **Member coordinators will actively demonstrate the benefits of organ & tissue donation & transplantation and promote transplant medicine.**
- **Members will work to increase public donor awareness and transplant success and seek to increase organ donation rates, while promoting the full rehabilitation and wellbeing of participants.**
- **All defamatory, abusive, profane, threatening and/or offensive behaviour, and illegal materials are prohibited.**
- **Member coordinators will dress appropriately and maintain a professional image.**
- **Coordinators will be identifiable by a name badge and organisational logo where possible.**